



Case Study

Healthcare BPO

The Client is one of the largest healthcare providers in the Delaware Valley, comprised of four acute-care hospitals and 40 individual physician practices. The Client is also a member of a regional healthcare conglomerate spanning the east coast of the United States.

The Client had been actively implementing an enterprise-wide Electronic Health Record (EHR) management system. Once the EHR system was implemented, a gap was created whereby a majority of the current patient charts in paper form have to be incorporated into the same system. This posed a challenge to the provider due to dearth of adequate resources coupled with the necessity of having the electronic chart available before the next patient visit.

Client had been implementing EHR since 2009



The following services were completed by Data-Core Systems:

- Patient Chart Digitization
- Chart Review and Classification
- Abstraction of Health Information
- Quality Review

Implemented
Mobile Chart
Scanning
Solution

Data
examined
by Certified
Nurses

80 K

Patient charts
processed

The process started with just the digitization of the patient charts for archival purposes. While this was helpful in vacating premium space at the physician's office for more critical functions, the greater problem of data collection from the charts remained. After gaining confidence on the imaging, the Client outsourced the entire abstraction process to Data-Core.

The Client was able to focus on its core business of providing quality healthcare while achieving a quick ROI with an efficient deployment of its EHR system throughout the enterprise.

Discover the Data-Core Advantage and see how we can help you.



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